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ASI Distributors 2008 Part Return Policy

- All returned parts require prior authorization from ASI.
- All ASI return authorizations (RGA) require return of the item AND a copy of the invoice within 30 days of RGA issue. If item is not received within 30 days, credit will not be issued and the item will be returned to you.
- Credit will not be issued for items returned without authorization.
- No return on installed parts. **Any item not in a new and unused condition will be returned with no credit issued.**
- Shipping discrepancies (including damage) must be reported to ASI within 7 days of invoice.
- All items must be returned to ASI freight prepaid.
- Return items must be properly packaged. If damage occurs on return due to insufficient packaging, credit will not be issued.
- Standard restocking charge is 15%.
- Special order items returned are subject to 50% restock charge.
- Any returned item requiring repackaging will result in a repackaging fee.